

## **Refunds Policy for Reunion 2021**

### **Covid-19 Refunds Policy**

If the New Zealand Government institutes an alert level to the effect that this conference cannot be held on 21st and 22nd October 2021, then The Gap 2014 Limited shall cancel the conference. Should this occur, registrants shall receive a refund equal to the total ticket price paid. Any refunds applicable to travel and accommodation shall be managed by registrants directly with the providers of those services.

If, due to New Zealand Government travel restrictions, registrants are unable to travel to the Conference, The Gap 2014 Limited shall refund such registrants the total ticket price paid.

All such refunds shall be paid within 10 working days of notice of cancellation.

### **General Refunds Policy**

Notwithstanding our Covid 19 Refunds Policy, general refunds relating to cancellations less than 10 days prior to the event, shall not be permitted.

All general refunds will incur a 3% administration charge (deductible from the refund), to cover The Gap's fixed transaction fees.